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Modern hotels, which are part of the world's famous network, in our country began to appear relatively recently. This difference in the age of the market was the cause of the main differences. The main problem of domestic hotel complexes is that they are placed in houses of old construction. These buildings do not meet today's requirements for hotel rooms. Certain reasons prevent the reconstruction of the building or its redevelopment. Therefore, most of the hotels that meet international standards are located in new houses. Also the main difference is the type of hotels. In the United States, more represented chain hotels such as Hilton, Ritz, Kempinski, etc. in European cities are also common hotels of famous chains, but opened a lot of cozy and family-type hotels. Quality of service in foreign and Russian hotels. The quality of service in hotels in Russia and abroad is also different. Abroad, the level of professionalism of hotel staff is extremely high. These are people who value their work, with good manners and a constant smile on their face. In Russia, hotel employees have only recently begun to train, taking into account world standards. And if in chain hotels it is possible to apply for a decent level of service, then, according to experts, in small hotels the service is often still imperfect. Another difference between Russian and foreign hotels is the list of services. In our hotels the level of service is not high enough, as abroad customers are more attentive and friendly. Any request is executed quickly and without problems. It is also possible to distinguish such differences as the design of the exterior and interior space. It is believed that foreign hotels pay more attention to this, especially with regard to the arrangement of the territory. Among other differences, it is worth noting that in Russian hotels is not well worked out check-in procedure. Many claim and unprofitable for guests the ratio of the cost of renting a room and the quality of service. Nevertheless, the domestic hotel business has great potential and does not stop developing, which indicates changes for the better in the near future.